## **Examples of not fulfilling your commitment after the fact:**

A) My MM+ swimmer went to only 2 meets this year and I didn't have time to take any courses, but I did help time at all the meets!

Thank you for helping with meets, this avoided 4 \* \$100 in volunteer commitment fees. As you were one short of the first level you will be billed \$100.

B) My SP swimmer went to a lot of meets so I know I was supposed to help at 8 meets but something came up before the last meet and can't make it. I expected to do 3 sessions. Which would have meant I would be signed off for Level 2!

With 2 sessions short and 1 level away from the required officiating level you could pay \$300 or alternatively you could find someone to fill 2 spots for you (just let us know or sign them up with your account) and you will only owe \$100 unless of course you are able to make another meet in the province and get signed up there. That still works. No Charge! Thank you for communicating.

#### **FAQ**

# Why are the penalties so high?

We are counting on and need your help. Our meets bring in revenue of about \$80,000 a year and we have roughly 100 competing swimmers so that's \$800 dollar per swimmer towards our programming. The prebuyout is less.

# Are there ways to work around and still help the club?

Consider having your swimmer get their levels and work at the different age groups. They take the clinics, and you work as a greeter, the food table, meet set up or other nonqualified position. They can also fill a slot for you (and they will need to be qualified) but it can be draining if they are trying to perform later that day.

Work Bingos – you can earn a \$50 credit for a 2-hr bingo shift and use that to pay off your penalty.

This works for a family or parent who really doesn't like to be on deck.

## Is there anything positive about this work?

For sure – lots of food, a better understanding of the sport, a better view, fellowship and the chance to help the club. Did we mention the view? Its so much better to be on deck watching your swimmer than up in the stands.

### Can I leave things until the last meet and have my whole family work the meet?

Not sure – to keep things fair the first sign up will be limited to 2 spots per family and closer to the meet we will open the rest. There may be spots available but if everyone has left it to the last meet, we may not be able to accommodate everyone in spots they are qualified for.